PTO/SB/21 (08-03)
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TRANS	MITTAI	Filing Date	<u> </u>		
TRANSMITTAL FORM		First Named Inventor	September 24,2003		
			Mark J. Pettay		
(to be used for all correspondence after initial filing)		Art Unit	2665		
		Examiner Name	Doris Ha To		
Total Number of Pages in	This Submission	Attorney Docket Number	PAT-008B		
	ENCI	LOSURES (Check all tha	nt apply)		
Extension of Time Express Abandonr Information Disclor Certified Copy of F Document(s) Response to Missi Incomplete Applica	declaration(s) Request ment Request sure Statement Priority Remark	Drawing(s) Licensing-related Papers Petition Petition to Convert to a Provisional Application Power of Attorney, Revocation Change of Correspondence Addr Terminal Disclaimer Request for Refund CD, Number of CD(s)	After Allowance communication to Technology Center (TC) Appeal Communication to Board of Appeals and Interferences Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter Other Enclosure(s) (please Identify below):		
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Individual name Signature	All I				
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Date 2	I FEB 09	ź			
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CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.					
Typed or printed name	Michele A. Zarinelli				
Signature	Michille	Errore ile	Date CS		

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Mark J. Pettay Mark J. Pettay Description of: Descript					
Serial No.: 10/670, 126					
Filed: 24 September 2003					
Atty. File No.: PAT-008B					
For: SCRIPT COMPLIANCE AND AGENT FEEDBACK					
INFORMATION DISCLOSURE STATEMENT	INFORMATION DISCLOSURE STATEMENT				
Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450					
Sir:					
The references cited on attached form PTO-1449 are being called to the attention Examiner. Copies of the cited foreign patents and/or U.S. patents and/or non-patent renclosed herewith. Copies of the cited U.S. patents and/or U.S. patent application publication enclosed in accordance with the waiver dated July 11, 2003, whereby patent applications of 30, 2003 and international applications that have entered the national stage under 35 U.S.C. June 30, 2003 need not submit copies of the U.S. patents and U.S. patent application publication publication of the U.S. Patent and Trademark Office in prior application Serial No. , which is relied upon for an earlier filing date under 35 U.S.C. § 120. To the best of the applicants' belief, the pertinence of the foreign-language believed to be summarized in the attached English abstracts and in the figures, although an necessarily vouch for the accuracy of the translation.	references are as are not filed after June C. § 371 after ications. ences were filed ge references are				
CERTIFICATE OF MAILING (37 C.F.R. §1.8a)					
hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United on the date shown below with sufficient postage as First Class Mail in an envelope addressed to the Commissioner for Pater Alexandria, VA 22313-1450.	States Postal Service nts, PO Box 1450,				
Date of Deposit Michele A. Zarinelli	<u></u>				

Ly Lyammer 2 attention is di	rected to the following co-p	pending application(s) for which				
priority is not being claimed, copies have been or are being submitted:						
Serial No. 10/673,679	filed 29 September 2003	(Atty. Dckt. No. PAT-008A)				
Serial No. 10/669,089	filed 23 September 2003	_(Atty. Dckt. No. PAT-008C_)				
Serial No. 10/668,678	filed 23 September 2003	(Atty. Dckt. No. PAT-008D)				
Serial No.	filed	_(Atty. Dckt. No)				
Serial No.	filed	_(Atty. Dckt. No)				
Serial No.	filed	(Atty. Dckt. No)				
Serial No.	filed	(Atty. Dckt. No)				
Serial No.	filed	_(Atty. Dckt. No)				
Examiner's attention is directed to the following co-pending application(s), to which the						
current application claims priority, copies	of at least the claims for su	ch pending application are provided				
or have been provided:						
a						
Serial No. 09/785,048	filed 15 February 2001	(Atty. Dckt. No. PAT-008)				
	· · · · · · · · · · · · · · · · · · ·	_(Atty. Dckt. No) _(Atty. Dckt. No)				
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It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

FEES

Disclosure Statement submitted herewith satisfies one of the following conditions ("√" indicates satisfaction): Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or Within three months of the date of entry into the national state of an international application as set forth in 37 CFR 1.491, or Before the mailing date of a first Office Action on the merits, or Before the mailing of a first Office Action after the filing of a Request for Continued Examinatio (RCE) under 37 CRF 1.114. Although no fee is believed due, if any fee is deemed due in connection with this submission, please				
Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or Within three months of the date of entry into the national state of an international application as set forth in 37 CFR 1.491, or Before the mailing date of a first Office Action on the merits, or Before the mailing of a first Office Action after the filing of a Request for Continued Examinatio (RCE) under 37 CRF 1.114. Although no fee is believed due, if any fee is deemed due in connection with this submission, please				
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shows such for to Domosit Assumt 501990				
charge such fee to Deposit Account 501880.				
37 CFR 1.97(c): The Information Disclosure Statement transmitted herewith is being filed after all the				
above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:				
(1) a final action under 37 C.F.R. 1.113, or				
(2) a notice of allowance under 37 C.F.R. 1.311, or				
(3) an action that otherwise closes prosecution in the application.				
This Information Disclosure Statement is accompanied by: A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account				
				501880
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Enclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth				
in 37 C.F.R. 1.17(p) for submission of an Information Disclosure Statement. Please credit any				
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37 C.F.R. 1.97(d): This Information Disclosure Statement is being submitted after the period specified i				
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1.97(e)				
AND				
Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fed				
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underpayment to Deposit Account 501880. Election to pay the fee should not be taken as an				
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Certification (37 C.F.R. 1.97(e)) (Applicable only if checked)			
The undersigned certifies that:			
Each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1). A copy of the communication from the foreign patent office is enclosed.			
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No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(2).			
Dated: 1 FEB 05	Respectfully submitted, WEST CORPORATION By: Rocco L. Adornato Reg. No. 40,480		

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known			
Application Number	10/670,126		
Filing Date	24 September 2003		
First Named Inventor	Mark J. Pettay		
Art Unit	2665		
Examiner Name	Doris Ha To		
Attorney Docket Number	PAT-008B		

			U. S. PATENT	DOCUMENTS	
Examiner Initials*	Cite No.1	Document Number Number-Kind Code ² (Ikman)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	37	^{US-} 6377928	04-23-2002	Saxena et al	
· •	38	^{US-} 6100891	08-08-2000	Thorne	
-	39	^{US-} 6263049	0717-2001	Kuhn	
	40	^{US-} 2001/0014143	01-25-2001	Kuhn	
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Transation is attached.

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